



					All DB N = 2771	All PG DB N = 2771	Small PG DB N = 1130	AHA Region 6 N = 238
		Your Top Box Score						
Domains and Questions	n	Previous % Oct-Dec	Current % Jan-Mar		Percentile Rank	Percentile Rank	Percentile Rank	Percentile Rank
Rate hospital 0-10	33	74.2%	69.7%	▼	39	39	33	28
Recommend the hospital	33	71.0%	60.6%	▼	16	16	17	11
Comm w/ Nurses	33	81.6%	71.7%	▼	6	6	5	3
Nurses treat with courtesy/respect	33	90.0%	78.8%	▼	7	7	6	3
Nurses listen carefully to you	33	77.4%	66.7%	▼	4	4	4	3
<i>Nurses expl in way you understand</i>	33	77.4%	69.7%	▼	13	13	12	10
Response of Hosp Staff	28	81.0%	70.3%	▼	69	69	50	55
Call button help soon as wanted it	27	78.6%	59.3%	▼	28	28	19	26
Help toileting soon as you wanted	16	83.3%	81.3%	▼	92	92	83	89
Comm w/ Doctors	33	82.6%	77.6%	▼	26	26	21	17
Doctors treat with courtesy/respect	33	89.7%	87.9%	▼	57	57	45	42
Doctors listen carefully to you	32	80.6%	84.4%	▲	80	80	68	72
Doctors expl in way you understand	33	77.4%	60.6%	▼	1	1	2	1
Hospital Environment	33	80.4%	66.4%	▼	50	50	32	30
Cleanliness of hospital environment	32	93.1%	84.4%	▼	89	89	78	76
Quietness of hospital environment	33	67.7%	48.5%	▼	15	15	11	7
Comm About Pain	n<3	57.7%	N/A	-	N/A	N/A	N/A	N/A
How often staff talk about pain	n<3	53.8%	N/A	-	N/A	N/A	N/A	N/A
Staff talk about pain treatment	n<3	61.5%	N/A	-	N/A	N/A	N/A	N/A
Comm About Medicines	13	65.6%	43.6%	▼	1	1	1	1
Tell you what new medicine was for	13	81.3%	53.8%	▼	1	1	1	1
Staff describe medicine side effect	12	50.0%	33.3%	▼	1	1	2	1
Discharge Information	30	93.1%	91.3%	▼	83	83	72	74

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n = number of respondents
 Questions that are among this period's top ten priorities appear in bold italics.

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Box Butte General Hospital

Surveys Returned: January 2020 - March 2020

					All DB N = 2771	All PG DB N = 2771	Small PG DB N = 1130	AHA Region 6 N = 238
Your Top Box Score								
Domains and Questions	n	Previous % Oct-Dec	Current % Jan-Mar		Percentile Rank	Percentile Rank	Percentile Rank	Percentile Rank
Staff talk about help when you left	29	93.1%	86.2%	▼	53	53	46	40
Info re symptoms/prob to look for	28	93.1%	96.4%	▲	95	95	89	93
Care Transitions	33	49.6%	44.7%	▼	13	13	13	8
Hosp staff took pref into account	32	44.8%	34.4%	▼	7	7	8	5
<i>Good understanding managing health</i>	32	48.3%	43.8%	▼	13	13	14	11
Understood purpose of taking meds	33	55.6%	56.0%	▲	27	27	25	24

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Survey items are correlated to H CAHPS Overall Rating 0-10

Order	Survey Item	Source	All DB %ile Rank	Correlation
1	Wait time for test or treatments	PG	23	0.52
2	Staff addressed emotional needs	PG	31	0.49
3	Courtesy of person served food	PG	19	0.45
4	Explanations:happen during T&T	PG	20	0.44
4	Attention to special/personal needs	PG	44	0.50
6	Good understanding managing health	CAHPS	14	0.40
7	Nurses expl in way you understand	CAHPS	27	0.42
8	Nurses kept you informed	PG	46	0.47
8	Courtesy of person started IV	PG	47	0.47
10	Friendliness/courtesy of the nurses	PG	39	0.43
10	Speed of admission	PG	51	0.50

The priority index combines information about your organization's performance and the relative importance of each question to respondents' overall rating. Higher priority is given to those issues that are relatively more important to respondents (higher correlation coefficients) and relatively lower performing (lower percentile rank) for your organization. Questions are listed in decreasing priority. To provide stability, the Priority Index is based on the prior rolling 12 month period.

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